

Instructions for Completing the Application for LANtaVan Paratransit Services for People with Disabilities

- This form is for people with disabilities and people eligible for the ADA, Persons with Disabilities ("PwD"), and Medical Assistance Transportation Programs.
- Medical condition and/or eligibility for other disability programs does not necessarily qualify you to use LANtaVan services.
- Lack of LANtaBus service is not a qualifier.
- LANtaVan<u>is not a free service</u>. Transportation services may be available at a reduced rate if you meet any of the following criteria:
 - **1.** Currently receiving Medical Assistance benefits through the Pennsylvania Department of Human Services;
 - **2.** A person with a disability who, due to the disability, is unable to use the fixed-route (LANtaBus) system.
- How to complete and submit the application:
 - **1.** Complete the application form
 - Complete all sections
 - Print clearly using ink pen
 - Do not use pencil
 - Do not highlight any information
 - 2. Sign the application form
 - **3.** Attach a clear, legible photocopy of one of the following proof of age documents to the application
 - Photo Motor Vehicle Operator's License
 - Pennsylvania Identification Card (issued by PennDOT)
 - Passport/Naturalization papers
 - Resident Alien Card
 - Birth Certificate

- Baptismal Certificate
- PACE ID Card
- Armed Forces discharge/separation papers
- Veteran's Universal Access ID Card (date of birth must be on card)
- Statement of Age from U.S. Social Security Administration
- **4.** Submit the application form and proof of age
 - By mail: LANtaVan, 1060 Lehigh Street, Allentown, PA 18103
 - By e-mail: Submit a .PDF file to LANtaVanApps@lantabus-pa.gov.
 - Applications cannot be submitted by fax
- **5.** Applications that are incomplete, unsigned or illegible will be returned to the APPLICANT. All sections must be completed.
- If you have a mental health disability, you may have a mental health professional complete and submit the Mental Health Disability Professional Verification with your application. The form is not required, but may provide additional information about your disability.
- If you are between the ages of 12 and 64, you will be required to complete an inperson physical and/or cognitive assessment. This assessment will be scheduled after your application is reviewed.
- You will be notified, by mail, of your eligibility to participate, within 21 days from the date your in-person physical and/or cognitive assessment is completed and reviewed.
- ♦ If you have questions about this process, please call LANtaVan at (610) 432-3200.